

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 31st day of December' 2024

C.G.No.192/2024-25/Tirupati Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao **Member (Finance)**
Sri. S.L. Anjani Kumar **Member (Technical)**

Between

Sri. E. Gurunatham, D.No. 19-8-116 D,
Hathiramjee Colony, R.C. Road, Tirupathi. **Complainant**

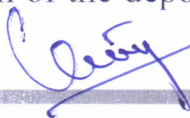
AND

1. Superintending Engineer/O/Tirupati
2. Dy. Executive Engineer/O/Tirupati CCO
3. Executive Engineer/O/Tirupati Town
4. Assistant Accounts Officer/ERO/Tirupati -1 **Respondents**

This complaint came up for final hearing before this Forum through video conferencing on 19.12.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following.

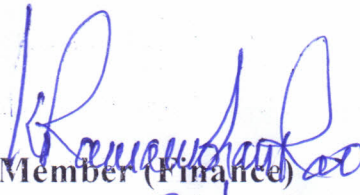
ORDER

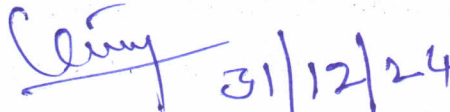
- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 08.11.2024 at Tirupati stating that he paid Rs.1,000/- for second domestic LT service but later he has withdrawn his request for release of second service connections and hence he requested the respondents for return of the deposit amount of Rs.1,000/- paid by him.

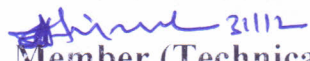


02. The said complaint was registered as C.G.No.192/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint they have returned the deposit amount of Rs.1,000/- by way of crediting the same to the another service connection SC.No.5522202012571 account of the complainant.
03. Heard respondents through video conferencing. Complainant remained absent. The respondents submit that on receiving the complaint they have returned the deposit amount of Rs.1,000/- by way of crediting the same to the another service connection SC.No.5522202012571 account of the complainant. Since the grievance of the complainant is resolved, this complaint is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 31st day of December'2024.


Member (Finance)
31/12/24


CHAIRPERSON


Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

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31/12/24